

A NEW WAY OF LIFE FOR YOUR PARENTS,

Peace of Mind for You

We know it's difficult to rest easily when you're far away from your parents and constantly worried about their wellbeing. We built Emoha to keep them and you at ease: offering best-in-class medical support and an entire community's worth of joy; a pillar your parents and you can lean on anytime.

So, the next time you call them, you can skip the

"are you taking care of your health?" and instead say

"Khulke Jiyo!"

# **Our Care Principles**



#### **Holistic Healthcare**

As senior care experts, we know care extends beyond just taking care of the physical body. That's why we also focus on emotional wellbeing so our members can live life to the fullest!



#### **Person-centered Care**

Care at Emoha is individualized to each member and their specific needs, preferences, hobbies and interests.



#### **Evidence-based Approach**

Our approach is based on global best practices to promote "aging-in-place": care that enables seniors to age in their own home for as long as they would like.



#### **Domain Leadership**

Our leadership team has 30+ years of experience in senior care in US and India and play key roles in policymaking for the wellbeing of seniors in the country.

### **Emoha's Pillars of Service**

From emergency response to preventive health monitoring, household support, and lively activities - our memberships offer an array of benefits under four categories.







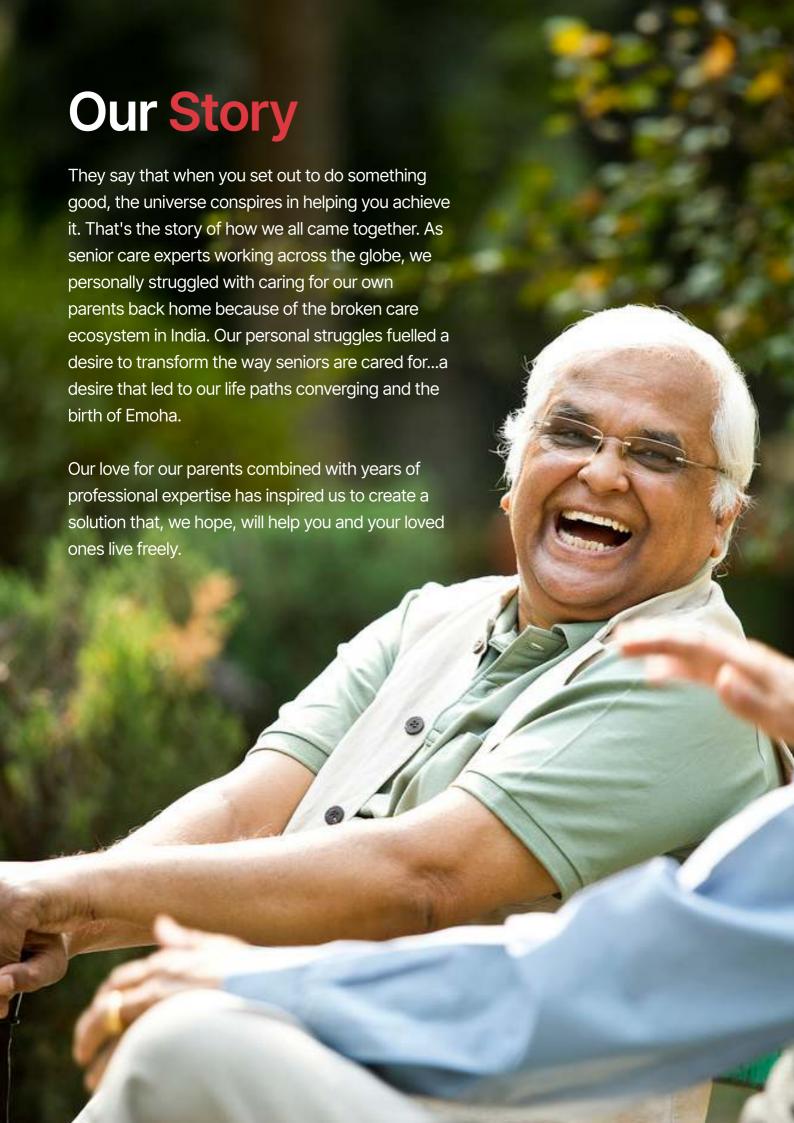


More Safety

More Health

More Convenience

More Engagement



#### INTRODUCING THE

# Emoha Daughten

### AN EXTENSION OF YOU!

Support from Emoha is streamed into your parents' lives through the Emoha Daughter\*. Emoha Daughters are women selected from high empathy care industries like nursing, physiotherapy, psychology and undergo training at Emoha in the principles of geriatric care. Like the name suggests, the ED becomes like a 'daughte' to the senior, and also like another 'sibling' for you.

Think of the ED as an extension of yourself and akin to a personal care navigator. She'll help manage all the needs of your parents while keeping you regularly informed about their wellbeing.

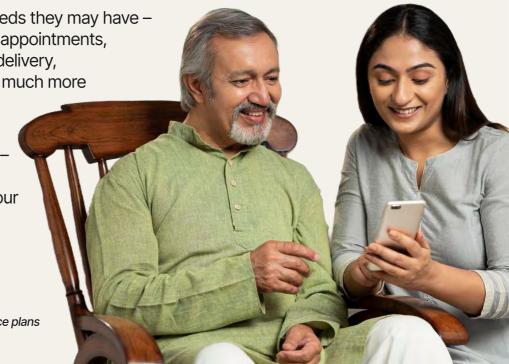
### Your Emoha Daughter will:

- Call your parents regularly to check on their health and wellbeing
- Help manage any emergency situations that may arise
- Organize celebrations for their birthdays and special events

Assist with any logistical needs they may have – such as setting up doctor's appointments, arranging their medication delivery, transportation, outings and much more

In real life, daughters don't come with job descriptions – and our EDs don't either.
Their objective is to keep your parents content and comfortable in their own home.

\*Included only in Empower and Enhance plans



### **More Safety**

Now, you can be at ease even if you are miles away from your parents. As Emoha members, your parents can get access to India's only 24/7 Emergency Helpdesk designed to assist with both medical and non-medical emergencies of seniors.

Our support includes -

- 24/7 emergency support for ambulance response
- Emergency doctor teleconsultation
- Ambulance evacuation expense coverage
- Paramedic support during emergency\*
- Daily check-in calls from Emoha Daughter
- Home safety assessment and guidance to make your home fall-proof

\*Currently available in select cities only



### **More Health**

Care for seniors is an art and a science. With Emoha, your parents can get the best of holistic healthcare and specialised geriatric support.

- Unlimited teleconsultations with doctor
- Access to verified and trained nurses and attendants
- Help arranging doctor's appointments
- Functional assessment of Activities of Daily Living (ADLs)
- Geriatric depression screening
- Geriatric care management plan development & monitoring

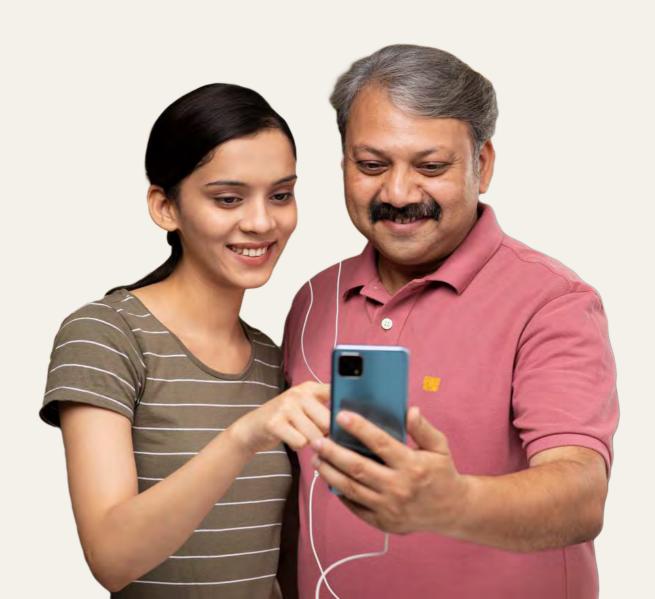
- Monitoring of care plans by senior nurse
- Health monitoring sensors at home (BP, SPO2, Heart rate, Temperature, Blood Glucose)
- Fortnightly vitals monitoring
- Chronic disease management plans
- Digitization of prescriptions & health records
- Free annual full-body checkup



### **More Convenience**

Why hassle yourself with the logistics of appointments or errands? With Emoha by your side, we'll set up your parents' appointments, arrange transportation, and send trained staff to accompany them!

- Health helpdesk for delivery of medicines, labs, equipment
- Discounted value-added services
- Personalized support from Emoha Daughters
- Group travel, tickets and tours
- Home care helpdesk for carers / nurse at home
- Hospital accompaniment helpdesk
- Assistance with CGHS, ECHS paperwork



## **More Engagement**

Retirement is the time to "re-attire". Now with Emoha's interactive online events, your parents can connect with a community of peers, discover new hobbies, learn a new skill and much more!

- Access to interactive virtual events designed for seniors
- Access to care support groups
- Cognitive enhancement activities
- Education on chronic care management
- Exclusive online clubs like poetry club,
   Bollywood club and more
- Access to offline events and activities



# **Membership Plans**

For Individuals & couples

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		BESTSELLER	
	Engage	Empower	Enhance
More Engagement			
Word Engagement			
Interactive Online Events designed for Seniors	<b>✓</b>	<b>✓</b>	<b>✓</b>
Offline Events and Activities*	<b>✓</b>	<b>✓</b>	<b>✓</b>
Exclusive Online Clubs	×	<b>✓</b>	<b>✓</b>
Celebration of Birthdays and Special Days	×	<b>✓</b>	<b>✓</b>
Access to Care Support Groups	×	×	<b>✓</b>
Cognitive Enhancement Activities	×	×	<b>✓</b>
Chronic Care Education	×	×	<b>✓</b>
More Safety			
24/7 Emergency Coordination	<b>✓</b>	<b>✓</b>	<b>✓</b>
Ambulance Evacuation Expenses**	Pay per use	Twice a year	Twice a year
Emergency Doctor on Call	Pay per use	<b>✓</b>	<b>✓</b>
Daily Check-in Calls from Emoha Daughter	×	<b>✓</b>	<b>✓</b>
Guidance on Fall-Proofing Home	×	×	<b>✓</b>
Home Carer KYC Storage with Emoha	×	×	<b>✓</b>
More Convenience			
- Holodock for Modicines Labo Favinment	V		,
Helpdesk for Medicines, Labs, Equipment  Piers with a Make and Commission.	X	<b>✓</b>	V
Discounted Value-Added Services	Up to 5%	Up to 10%	Up to 15%
Personalised Support from Emoha Daughters	×	<b>✓</b>	<b>~</b>

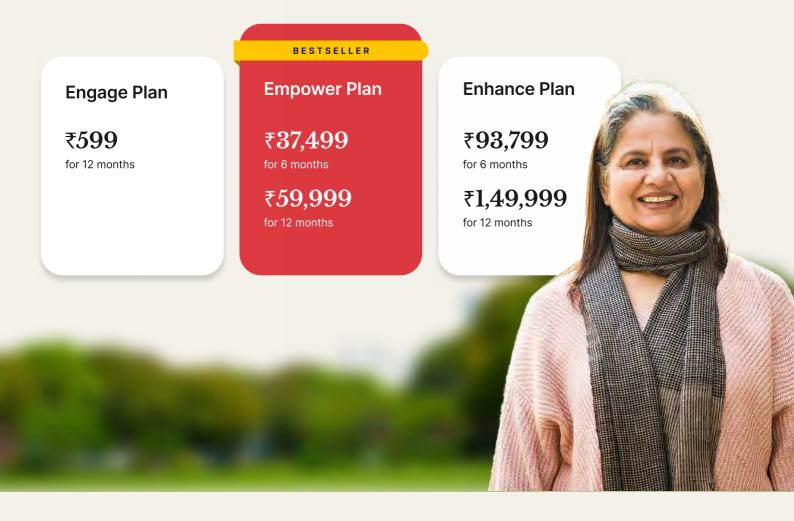
\*Available in select cities only \*\*T&Cs Apply

# **Membership Plans**

For Individuals & couples

	ļ	BESTSELLER	
	Engage	Empower	Enhance
More Convenience			
Transport Assistance Help Desk	×	<b>✓</b>	<b>✓</b>
Homecare Helpdesk for Carers / Nurse at Home	×	<b>✓</b>	<b>✓</b>
Visit by Emoha Companion	×	Twice a month	Weekly
App for Value-Added Services	<b>~</b>	<b>✓</b>	<b>✓</b>
More Health			
Access to Electronic Health Records	<b>~</b>	<b>✓</b>	<b>✓</b>
Access to Nurses and Attendants	×	<b>✓</b>	<b>✓</b>
Help Arranging Doctor Appointments	×	<b>✓</b>	<b>✓</b>
Access to Care Support During Hospitalisation	×	<b>✓</b>	<b>✓</b>
Doctor Home Visit	×	Pay per use	Once a month
Unlimited Teleconsultation with Doctor**	×	<b>✓</b>	<b>✓</b>
Digitisation of Prescriptions by Emoha Daughter	×	<b>✓</b>	<b>✓</b>
Health Check	×	×	Full Body Check
Functional Assessment of ADLs	×	×	<b>✓</b>
Geriatric Depression Screening	×	×	<b>✓</b>
Geriatric Care Management Plan     Development & Monitoring	×	×	<b>✓</b>
Senior Nurse for Monitoring Care Plans	×	×	<b>✓</b>
Health Monitoring Sensors at Home	×	×	<b>✓</b>
Vitals Monitoring on Fortnightly Basis	×	Pay per use	<b>✓</b>
**T&Cs Apply			

### **Plans For Individuals**



### **Plans For Couples**



## Things to Keep in Mind

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#### Please note:

For Enhance plan, the term for the annual plan is for 13 months of which the first month is for onboarding and initiation.

It is not chargeable.





The first month is utilised in investing into a detailed understanding of the elder's needs and preparation of Preliminary Care Plan



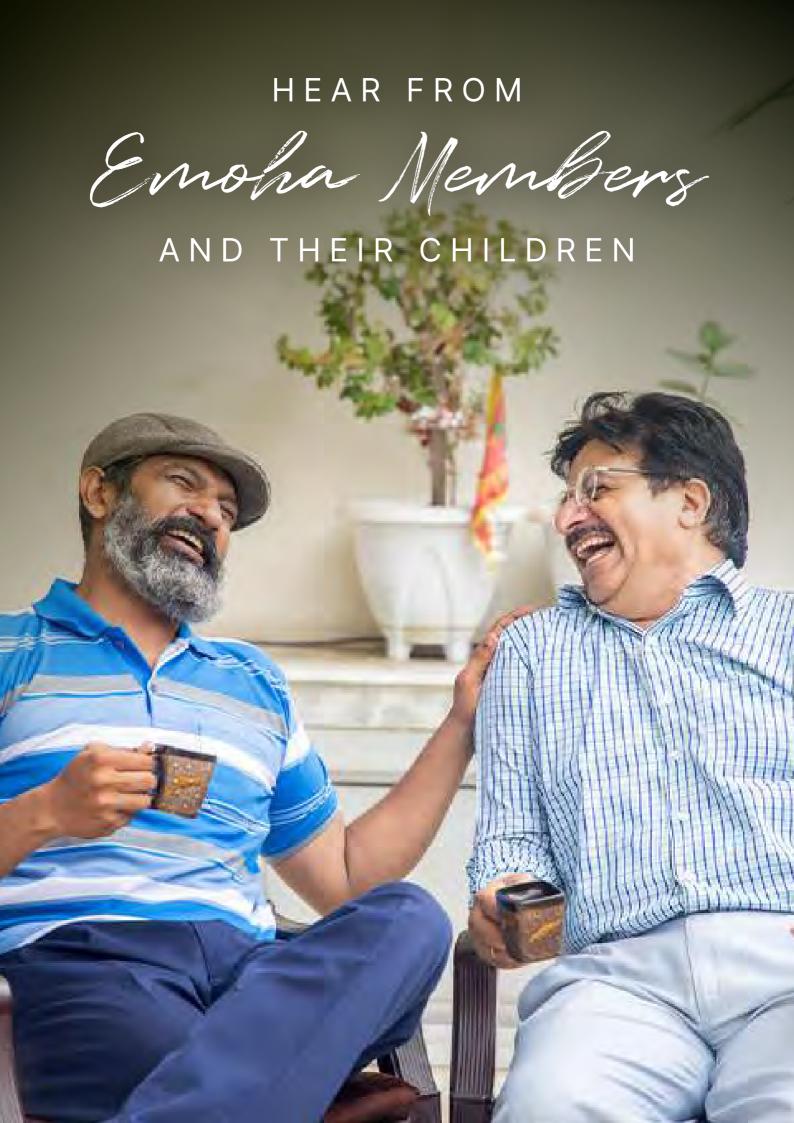
Services will start with a service initiation call within 24-48 hours of the transfer of funds, and on the next working day (Mon - Friday).



Post the service initiation call, our Emoha Daughter will organize a Geriatric Assessment Call (GAC) with an Emoha Doctor



As part of the induction, Emoha team will identify a suitable Emoha Companion and a Doctor from the neighbourhood who will meet all the needs of the senior.





"Emoha helps me stay involved and active. MOH TV has many clubs such as Bollywood Club and Learner's Club and I'm an active member in all."



"Emoha is like my extended family that can take care of our needs during emergencies, help with medical checkups and provide emotional support."

### **Mona Rolston**

**Emoha Member** 

### Dr. Gupta

Emoha Member



"Emoha takes care of my parents, not only in regards to healthcare, but even their engagement and entertainment. You always know that they are only one call away."



"In today's world it is very difficult to find the help and care our elderly parents in India need. With Emoha, my parents are getting the care that even money can't buy."

### Siddharth Malhotra

Asia Pacific Regional Lead, Mastercard-Australia

### Vandana Dsouza

Case Officer, Sydney

# Join Us & Khulke Jiyo!



60000+

Seniors protected today

500+

Lives saved

500+

Doctors on call

Pan India

Coverage

#### ARE YOU READY TO GIVE YOUR PARENTS THE

Gift of Emoha?

Call us at

1800-203-5135

If you're in India

+1888-866-0486

If you're overseas

www.emoha.com

Have your parents download the app:



